



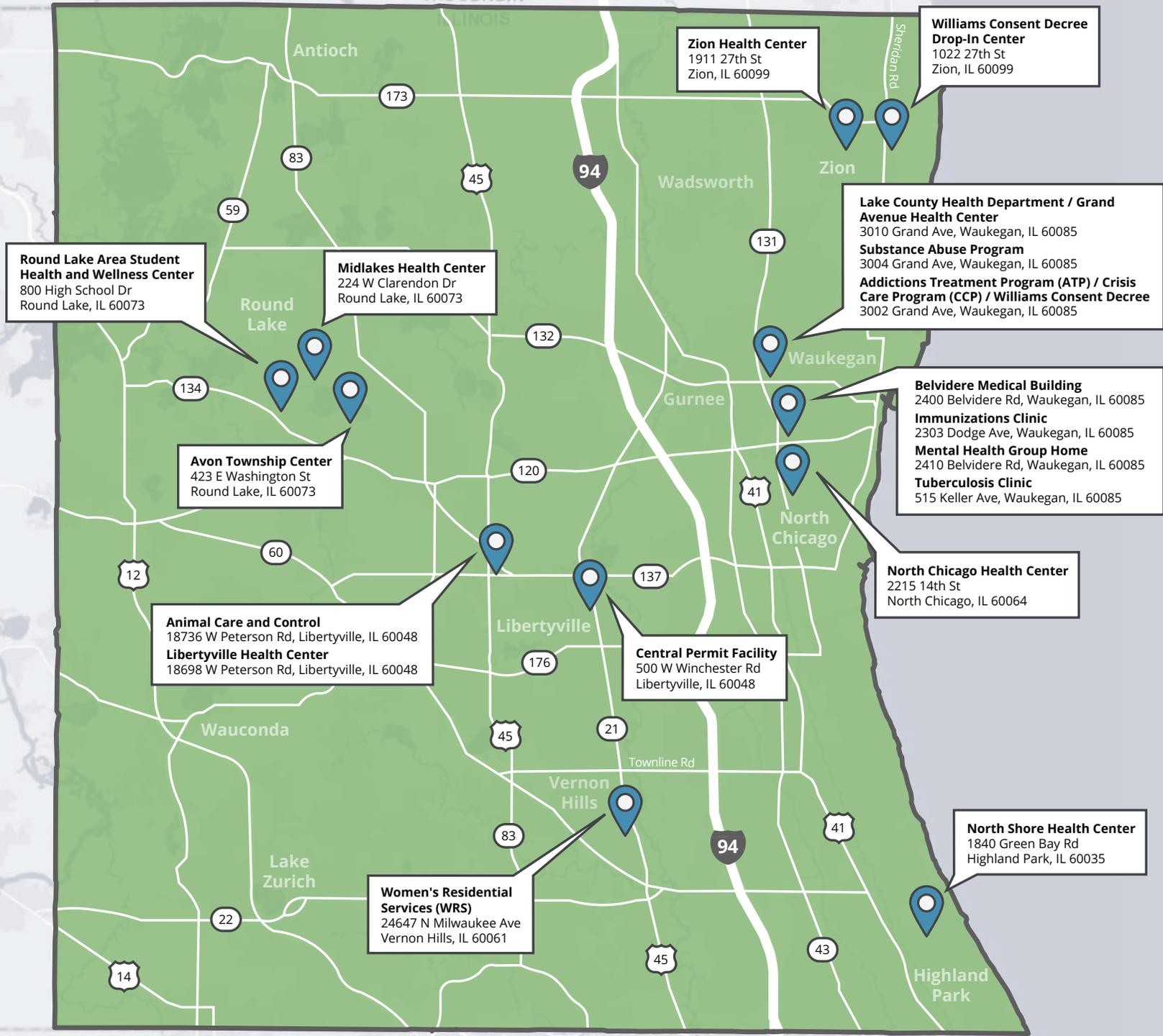
Directory of Services



LakeCounty

Health Department and
Community Health Center

OUR LOCATIONS



OUR MISSION

Promoting the health and well-being of all who live, work, and play in Lake County.

OUR VISION

*Healthy Choices.
Healthier People.
Healthiest Communities.*

DIRECTORY OF SERVICES

A Way Out

Available at participating police departments: www.awayoutlc.org

Help for people who want to end the cycle of substance use, dependency, or addiction. Walk in to a participating police department and request 'A Way Out.' Based on a phone screening by the Lake County Health Department, one of three treatment tracks will be recommended – hospitalization, outpatient or inpatient.

Addictions Treatment Program (ATP)

3002 Grand Avenue
Waukegan, IL
(847) 377-8200

24-hour inpatient care for adults with substance use disorders. Services include medically-monitored detoxification and rehabilitation; disease education; individual, group, and family counseling; introduction to peer self-help groups; case management; psychiatric consultation; and continuing care. Our purpose is to instill hope for a productive life, free of drugs and alcohol.

Animal Care and Control

18736 W. Peterson Road
Libertyville, IL
(847) 377-4700

Prevents the spread of rabies through pet vaccinations and education. Provides spay/neuter assistance for low-income residents; a reporting system for lost and found pets; and interim shelter and care for relinquished or impounded animals. Investigates reports of animal cruelty/neglect; nuisance complaints; and other concerns such as dangerous/vicious dogs. Enforces county ordinances and state laws.

Assertive Community Treatment (ACT)

3010 Grand Avenue, 2nd Floor
Waukegan, IL
(847) 377-4650

Intensive case management for adults with chronic, severe mental illness. Our team works to reduce hospitalizations, avoid nursing home placement, ensure basic needs are met, and maintain engagement in treatment while promoting harm reduction.

Be Well Lake County

Available at Belvidere Medical Building, Midlakes, North Chicago, North Shore, Zion
(847) 377-8562

Helps clients with type 2 diabetes understand their condition and work with their primary care provider to improve their lives and lower health risks. Program services include diabetes self-management classes; one-on-one nutrition counseling; and sub-specialty care access for ophthalmology, endocrinology, nephrology, cardiology, and podiatry.

Breast and Cervical Cancer Screening

3010 Grand Avenue
Waukegan, IL
(847) 377-8430

Free breast and cervical cancer screenings for eligible low-income women. Clients receive a complete medical exam, a clinical breast exam, a Pap test, and a mammogram. Cervical services are available for women ages 35 and older. Breast services are available to women ages 50 and older.

Careers and Human Resources

3010 Grand Avenue
Waukegan, IL
(847) 377-8000

The Lake County Health Department and Community Health Center is committed to having a workforce as diverse as the county we serve. We seek employees who can bring different perspectives and innovative ideas to serve our residents. Contact our recruiters today to join a team that makes a difference!

Child and Adolescent Behavioral Health Services (CABS)

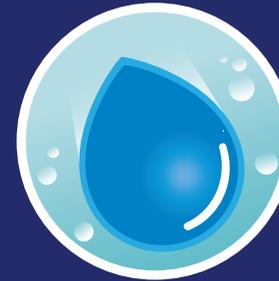
3010 Grand Avenue
Waukegan, IL
423 E. Washington Street
Round Lake Park, IL
(847) 377-8950

Outpatient behavioral health services for children and their families, including individual, family, and group therapy; trauma treatment; case management; substance abuse counseling; and crisis intervention. The program also provides crisis screening for youth at risk of inpatient psychiatric hospitalization.



PRACTICE THE 4Ds

Protect yourself. Protect your family.



1. DRAIN

Water attracts mosquitoes. Drain anything that collects water around your home or business.



2. DEFEND

Insect repellent with DEET is your best defense. Follow instructions and reapply as directed.



3. DAWN AND DUSK

Protect yourself all day and night. Wear repellent during these prime times for mosquito activity.



4. DRESS

Cover your skin when mosquitoes might bite you. Wear long pants and long sleeves if possible.

B-C



24/7 ACCESS TO YOUR HEALTH FROM ANY DEVICE
 ACCESO A TU SALUD DESDE CUALQUIER DISPOSITIVO

Speak with your provider to sign up for the Patient Portal today!
¡Habla con tu proveedor para registrarte hoy al Portal del Paciente!



Communicate with your provider
Comunicate con tu proveedor



Request an appointment
Pide una cita



Review your latest test results
Revisa tus resultados de laboratorio más recientes



Request a prescription refill
Pide un surtido de tu medicamento



View your billing statements
Ve tu factura



Download and share your health records
Descarga y comparte tus expedientes médicos

Access the Patient Portal *Entra al Portal del Paciente*
www.NextMD.com

Child and Family Connections (CFC)

3010 Grand Avenue, 2nd Floor
 Waukegan, IL
 (847) 377-8900

Provides evaluation and service coordination for children under age 3 who have suspected developmental delays or those at high risk for developmental delays. Staff assist families in connecting with Illinois Early Intervention providers for speech therapy, physical therapy, developmental therapy, and occupational therapy.

Childhood Lead Program

3010 Grand Avenue
 Waukegan, IL
 (847) 377-8010

Serves families of children up to age 7 who have elevated blood lead levels. Staff provide referrals to Public Health Nurses and Environmental Health to educate families on lead poisoning and mitigation of lead hazards; for child assessments; and for state-required Environmental Health investigations.

Communicable Disease (CD) Program

3010 Grand Avenue
 Waukegan, IL
 (847) 377-8130

Aims to prevent, control and reduce infectious diseases through effective case investigations; educating people about prevention; collaborating with health care providers, day care centers, schools, and long term care facilities; and more. Staff participate in community preparedness and response for public health emergencies.

Community Support Services (CSS) - Case Management

(847) 377-8170

Provides comprehensive support services for adults who suffer from a chronic serious mental illness. Staff provide linkage to community-based resources; support clients in their recovery efforts; and provide them with skills and support to remain in an independent living environment.



Community Support Services (CSS) - Community Integrated Living Arrangement (CILA)
(847) 377-8170

A community living option with continuous support for individuals living with mental illness who would otherwise have to live in a nursing home environment. Clients share two bedroom apartments. Staff are available on-site 24 hours per day, 7 days per week.

Community Support Services (CSS) - Clustered Apartment Program
(847) 377-8170

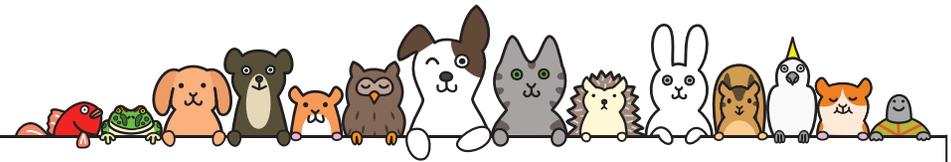
Supportive services help single adults with mental illness live independently and remain psychiatrically stable. Participants reside in an apartment complex where staff are on-site 8-12 hours per day, 7 days per week. Participants sign their own leases and are responsible for all housing related expenses.

Community Support Services (CSS) - HUD Shelter Plus Care Rental Assistance
(847) 377-8170

Rental assistance and support for single adults, couples and families who are homeless and have at least one adult member with a mental illness. Participants must be referred through the Coordinated Entry System. Counselors help clients live independently and remain psychiatrically stable. Participants choose their own apartments, sign leases, and pay 30% of income for rent.

Community Support Services (CSS) - Scattered Apartment Program
(847) 377-8170

Rental assistance and supportive services help single adults with mental illness live independently and remain psychiatrically stable. Participants share an apartment with a roommate and pay 40% of income for rent and utilities.



Animal Care and Control

18736 W. Peterson Rd., Libertyville, IL 60048

***Pet Vaccinations • Lost and Found Pets
Spay / Neuter Assistance • and more!***

(847) 377-4700

lakecountyil.gov/animalcare

24/7 CRISIS CARE

847-377-8088

Those needing immediate mental health assistance can reach professional counselors:



By Phone:

Individuals can speak anonymously to counselors 24 hours a day and get help by contacting the **Crisis Care Program** at **847-377-8088**. You do not have to give your name when you call. Information and referrals to Lake County Health Department programs are available.



In Person:

Crisis counselors are also available to speak with you in person **24 hours a day**. You can call first to let us know you're coming by, or just show up. Our address is **3002 Grand Avenue, Waukegan IL**.

Counselors can help guide you through difficult times, manage stress, anxiety and depression, and cope with longer-term difficulties.

STOP *the spread of* FLU



Get vaccinated.

Protect yourself and others by getting an annual flu shot. Find a location near you at vaccinefinder.org.

FOLLOW THE 3 Cs



Clean

Wash your hands often. Scrub for at least 20 seconds with soap and warm water, or use an alcohol-based hand rub.



Cover

Cover your mouth and nose when you cough and sneeze. Use a tissue or your upper sleeve, **not** your hands.



Contain

If you get sick, stay home until you're well again. Don't spread your germs to others.

Ask your provider for a flu vaccination today.
For an appointment, call (847) 377-8800

Crisis Care Program (CCP)

3002 Grand Avenue
Waukegan, IL
(847) 377-8088

Counselors are available 24 hours per day, 7 days per week over the phone and in person for any Lake County resident experiencing a mental health crisis. A Respite Crisis Stabilization Unit is available; individuals can stay for about one week to resolve their mental health crisis.

Customer Service

3010 Grand Avenue
Waukegan, IL
(847) 377-8000

Here for Lake County.
Here for You.

Hours: Monday - Friday,
8:30 a.m. - 5:00 p.m.

Note: For Community Health Center appointments, questions, and prescription refills, please contact our Patient Access Center at (847) 377-8800. For Environmental Health questions and concerns, please dial (847) 377-8020.

Dental Care

Available at Belvidere Medical Building, Grand Avenue, Midlakes, North Chicago, North Shore, Zion
(847) 377-8800

Dental care for children and adults, including exams, cleanings, digital x-rays, fillings, preventative dentistry, dentures, dental sealants, non-surgical tooth removal, and referrals for braces and specialty care.

Ecological Services

500 W. Winchester Road
Libertyville, IL
(847) 377-8020

Environmental experts provide water quality monitoring, planning, and implementation. Delegate agency for swimming facilities (i.e., swimming pools and bathing beaches) and child lead poisoning prevention (environmental). Works to reduce vector-borne diseases from mosquitoes (i.e., West Nile virus) and ticks (i.e., Lyme, Babesia, Anaplasma).

C-E

Emergency Management

3010 Grand Avenue
Waukegan, IL
(847) 377-8186

Provides public health emergency prevention, preparedness, response, recovery, and mitigation services for all communities in Lake County.

Environmental Laboratory

500 W. Winchester Road
Libertyville, IL
(847) 377-8020

Provides laboratory analysis for Health Department programs and Lake County residents to assure safe drinking water, proper treatment of wastewater, and environmental protection.

Environmental Nuisance Control

500 W. Winchester Road
Libertyville, IL
(847) 377-8020

Staff investigate and pursue correction of environmental nuisances, including improperly maintained septic systems; accumulation of garbage; leasing unfit quarters; pet feces or manure buildup; pest infestations; and other conditions that may be harmful to residents' health.

Food Safety Program

500 W. Winchester Road
Libertyville, IL
(847) 377-8020

Staff conduct regulatory inspections of foodservice facilities to ensure food safety. The program also offers educational presentations to foodservice employees. The program's main purpose is to prevent foodborne illnesses from occurring.

HealthWorks of Illinois

3010 Grand Avenue
Waukegan, IL
(847) 377-8070

Serves children in care of the Illinois Department of Children and Family Services. Staff help foster parents find primary and specialty care providers, evaluate the medical status and needs of youth in care, gather and maintain medical records, and provide a Health Passport with a summary of the child's medical history.

Need a permit?

Lake County's Permit and Inspection system allows you to submit and pay for many permit applications online.



- Temporary foodservice applications
- Well and septic evaluations
- Water well applications
- Payments for annual operating permits
- ... and many other Lake County permits!

Visit www.lakecountylil.gov/3916/Permits, or call (847) 377-8020 for more information.

How did your favorite restaurant do on its latest inspection?

Find reports from food service facilities inspected by the Lake County Health Department online:

www.lakecountylil.gov/2313/Food-Safety





Looking for trusted information about vaccinating your child?

Visit www.cdc.gov/vaccines/parents. Learn about the vaccines your baby needs from a reliable source. The CDC's website explains the 14 diseases vaccines prevent, CDC's recommended schedule, possible side effects, how to comfort your baby during vaccine visits and more. Talk to your child's doctor, and visit the CDC's website to get the facts about vaccines.



U.S. Department of
Health and Human Services
Centers for Disease
Control and Prevention

Immunization. Power to Protect.

Hearing and Vision Screening

3010 Grand Avenue, 2nd Floor
Waukegan, IL
(847) 377-8901

Provides hearing and vision screening within preschools and private/public schools as requested. Staff provide referrals for further assessment as needed.

Immunization Program

(847) 377-8470

Provides and promotes vaccinations to eligible Lake County residents.

Insurance Navigators

Available at all health centers
(847) 377-8599

Trained and licensed Navigators help Lake County Health Department and Community Health Center patients enroll in Medicaid and Health Insurance Marketplace plans. Staff provide unbiased information to help patients understand their coverage options, determine eligibility, and apply for health care coverage.

Lake County System of Care for Families

3010 Grand Avenue
Waukegan, IL
423 E. Washington Street
Round Lake Park, IL
(847) 377-8950

Supports youth with mental health challenges and their families. Services include outpatient therapy; trauma treatment; family resource developers; psychiatric evaluation and medication monitoring; on-site primary care; community trainings on mental health topics led by health educators; and more.

Mental Health Group Home

2410 Belvidere Road
Waukegan, IL
(847) 377-8686

A supervised residential setting for adults living with severe mental illness. Staff help residents understand their condition, develop coping skills, and improve their interpersonal and daily living skills. Services include medication monitoring and psychiatric care; linkage to community resources; and life skills training (i.e., budget management, cooking, housekeeping, and personal care.)

H-M

Need2Know Lake County

2400 Belvidere Road
Room 1132
Waukegan, IL
(847) 377-8450

Provides sexually transmitted infections (STI) and HIV prevention services for all, as well as harm reduction services for people with substance use disorders. Staff provide counseling; prevention education; condoms; community outreach; surveillance, testing, and treatment for sexually transmitted infections, Hepatitis C and HIV, including pre-exposure prophylaxis (PrEP). Harm reduction services include the provision of naloxone; clean needles (including safe disposal); referrals to primary care, dental care, behavioral health services; and more.

Nutrition Services

Available at all health centers
(847) 377-8562

Helps patients improve their health through individual nutrition assessment, education, counseling, and support for healthy behavior change. Group diabetes classes are offered throughout the year. Dietitians provide glucometer instruction, and Dietitians/Certified Diabetes Educators provide insulin education.

Onsite Wastewater Disposal Systems (Septic Systems)

500 W. Winchester Road
Libertyville, IL
(847) 377-8020

Buildings not connected to a public sewer system must use a septic system for sewage collection and treatment. This program assures the design, construction, and maintenance of onsite wastewater treatment systems comply with minimum standards. Staff perform consultations, plan reviews, inspections, system maintenance tracking, enforcement, and provide educational materials.

Outpatient Mental Health Services - Grand Avenue

3010 Grand Avenue
Waukegan, IL
(847) 377-8180

Provides mental health services to adults in need of psychiatry and therapy to treat chronic and severe emotional and psychiatric disorders. Services include comprehensive mental health assessments; individual and group psychotherapy; and psychotherapeutic medication management. Clients may also choose to engage in integrated medical services with a primary care provider and other wellness services.

Is it safe to swim?

The Lake County Health Department regularly inspects and tests all public swimming facilities in Lake County, including pools and beaches, to assure they are safe for swimming.

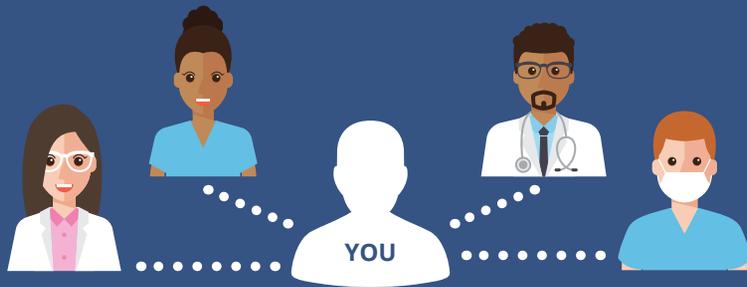
For an up-to-date list of beach closures, visit:
www.lakecountyil.gov/2385/Beach-Advisory

One **PrEP** pill a day can prevent HIV.

Get tested. Get PrEP.
(847) 377-8450



PCMH—It's all about you!



We would like to welcome you to one of our seven Community Health Centers at the Lake County Health Department!

We put YOU at the center of your care. Your primary care provider (PCP), nurses, medical assistants, and other providers will work with you to create a personalized plan to reach your health goals. This is called a **Patient Centered Medical Home**, or PCMH.

We care about the whole you. We consider your health history, your family and home life, and your values. If you need to see a specialist, we will help you get a referral. You can ask to see a different provider or for a second opinion. We coordinate your care so you can be as healthy as possible.

Here for *Lake County*. Here for *You*.



Primary Care



Dental Care



Mental Health



Substance Abuse



Women's Health

Outpatient Mental Health Services - Libertyville

18698 W. Peterson Road
Libertyville, IL
(847) 377-8855

Provides mental health services to adults in need of psychiatry and therapy to treat chronic and severe emotional and psychiatric disorders. Clients may also choose to engage in integrated medical services with a primary care provider and other wellness services such as groups, nutrition, tobacco cessation, co-occurring substance use treatment, and mental health case management.

Patient Access Center

(847) 377-8800

Call the Patient Access Center to schedule appointments, including primary care, dental care, mental health, substance abuse, and women's health. Services are available to all who live, work, and play in Lake County. We are here for you!

Personal Responsibility Education Program (PREP)

3010 Grand Avenue
Waukegan, IL
(847) 377-8050

A teen pregnancy prevention program in Round Lake, Waukegan, and Zion schools that presents evidenced-based curricula for 6th-9th graders. The program offers education on teen pregnancy prevention, abstinence, sexually transmitted disease and HIV prevention. It also provides education on bullying and healthy boundaries in relationships.

Prevention Services

3010 Grand Avenue
Waukegan, IL
(847) 377-8770

Provides alcohol and other drug prevention to the Lake County community through coalition development, advocacy, and direct service. Prevention Program staff provide evidence-based interventions and technical assistance.

O-P

For appointments, call our Patient Access Center: **(847) 377-8800**

Primary Care

Available at all health centers
(847) 377-8800

Medical care for all ages, including preventive care, well visits, physicals, immunizations, women's health, behavioral health, prenatal obstetrical (OB) care, pediatrics, chronic and acute illness, infectious disease (including Hepatitis C and HIV) care, and referrals to specialty care.

Public Health Nursing / Family Case Management

3010 Grand Avenue
Waukegan, IL
(847) 377-8050

Registered Nurses and case managers provide visits to low-income pregnant women and families with infants up to age 1 (or high-risk infants up to age 2). Staff help coordinate medical, dental, and social services; and provide health assessments and screenings; counseling; education; and referrals to community resources.

Radon Testing

500 W. Winchester Road
Libertyville, IL
(847) 377-8020

Radon test kits can determine the level of radon gas present in your home. Kits are available at the Central Permit Facility for \$10, or can be mailed out on request for \$13. Residents receive their results in one to two weeks. Staff can also help answer questions about radon.

Solid Waste

500 W. Winchester Road
Suite 102
Libertyville, IL
(847) 377-8016

Inspects and regulates 25 solid waste management facilities in Lake County. If violations are found, corrective actions are pursued through voluntary cooperation or, if necessary, through enforcement. Staff also inspect closed landfills; monitor groundwater near landfills; and investigate illegal dump sites and solid waste complaints.

JOIN A TEAM THAT MAKES A DIFFERENCE

Why work at the Lake County Health Department?

We are proud to be in the top 6 percent of local health departments nationwide in population served, budget and workforce. We offer our employees:

- Health and Dental Insurance
- Loan Repayment
- Full Liability and Tail Coverage
- Work/Life Balance
- And more!

Contact our recruiters today!

(847) 377-8000

Keep a healthy home!

Our Environmental Health Services provides:



Drinking water testing for private well owners



Radon test kits for homes

Call (847) 377-8020 for more information or visit the Central Permit Facility at 500 W. Winchester Road, Libertyville

Do you need help for yourself or a friend?

TEXT-A-TIP

Text-A-Tip is a 24/7 anonymous text-communication system for individuals needing immediate mental health assistance for themselves or a friend.

Download the “Lake County Help” App, available on Google Play and the Apple store.

Within the app, select the 24/7 Text-A-Tip hotline where you will send a message to a dedicated number and receive an immediate response from a licensed clinician while remaining anonymous.

Safe. Anonymous. Always Available.



*There is help in
Lake County!*

For help quitting smoking, call Tobacco Free Lake County

(847) 377-8090

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

Available at Belvidere Medical Building, Midlakes, North Chicago, North Shore, Zion (847) 377-8420

Helps pregnant women, mothers with infants, and young children eat well, be active, and stay healthy. WIC staff provide health screenings, referrals, nutrition assessment and counseling, health education, breastfeeding support, and nutritious supplemental foods. Breastfeeding Peer Counselors offer mom-to-mom support to pregnant and breastfeeding women. This institution is an equal opportunity provider.

Substance Abuse Program (SAP)

3004 Grand Avenue
Waukegan, IL
(847) 377-8120

Helps people with substance use disorders learn to live without using drugs or alcohol. Services include Medication Assisted Treatment using methadone, vivitrol, or suboxone; comprehensive and continual assessments; individual and group counseling; intensive outpatient therapy; and case management.

Tobacco Free Lake County

3010 Grand Avenue
Waukegan, IL
(847) 377-8090

Leads tobacco prevention and cessation initiatives in Lake County through policy development, advocacy, and direct service. A Certified Tobacco Treatment Specialist (CTTS) provides free individual and group counseling to help adults quit. Participants are eligible to receive low-cost nicotine replacement therapy. Quit kits are available for teens and adults.

Tuberculosis Clinic

515 Keller Avenue
Waukegan, IL
(847) 377-8700

Responsible for the control and prevention of tuberculosis (TB) in Lake County. Services include screening, testing, education, prevention and treatment for anyone living, attending school, or working in Lake County. TB skin tests and readings are done by appointment.

S-T

Water Wells

500 W. Winchester Road
Libertyville, IL
(847) 377-8020

Buildings not connected to a public water system use water wells. Our staff assures the design, construction, and maintenance of water wells comply with minimum standards considered necessary to assure a safe water supply. Staff provide consultations, plan reviews, inspections, water testing, enforcement actions, and educational materials.

Williams Consent Decree Program / New Hope Recovery Drop-In Center

1022 27th Street
Zion, IL
(847) 377-8994

Serves adults living with chronic mental illness who have resided in a nursing home for at least 6 months. Clients are referred by the state and receive assistance in locating housing, and are then linked to Assertive Community Treatment (ACT). Members are encouraged to attend local drop-in centers.

Williams Consent Decree Program / New Life Recovery Drop-In Center

3002 Grand Avenue
Waukegan, IL
(847) 377-8250

Serves adults living with chronic mental illness who have resided in a nursing home for at least 6 months. Clients are referred by the state and receive assistance in locating housing, and are then linked to Assertive Community Treatment (ACT). Members are encouraged to attend local drop-in centers.

Women's Health Services

(847) 377-8800
Provides comprehensive services for women of all ages. Services include family planning, prenatal care, and gynecology. Medical examinations, laboratory testing, contraception, and health education are available.

Women's Residential Services (WRS)

24647 North Milwaukee Avenue
Vernon Hills, IL
(847) 377-7950

A residential program for women with substance use disorders. Through education, individual/group counseling, case management, psychiatric care, medical services, and family/peer support, clients are empowered and achieve skills to recover.

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NOTES

NOTES

Here for *Lake County*. Here for *You*.

At the Lake County Health Department and Community Health Center, we provide our residents with convenient access to the services they need to lead healthy and productive lives.

Our mission is promoting the health and well-being of all who live, work, and play in Lake County. To accomplish this mission, we work closely with community partners to address the social, economic and environmental causes of health inequity. If we can improve health for all Lake County residents, our vision will become a reality: Healthy Choices. Healthier People. Healthiest Communities.

We are grateful to our partners for helping us achieve our goals. We especially thank our Board of Health, Governing Council and the Lake County Board for their direction and leadership.

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