

# Lake County Sheriff's Office

Christopher Covelli, Lieutenant  
Public Information Officer  
Desk: 847.377.4180  
Fax: 847.984.5738  
Date: July 22, 2021



25 S. Martin Luther King Jr., Ave  
Waukegan, Illinois 60087

[www.lakecountyil.gov/sheriff](http://www.lakecountyil.gov/sheriff)

**John D. Idleburg**  
Sheriff

## MEDIA RELEASE

### Sheriff's Office Inks New Deal for Lower Cost Inmate Phone Services

The Lake County Sheriff's Office is pleased to announce a new partnership with Global Tel\*Link (GTL) for inmates to have the ability to communicate with loved ones.

After months of negotiations, the Lake County Sheriff's Office reached a deal with GTL which results in significantly lower costs for inmates and their families. Additionally, those wishing to place funds on an inmate's account will no longer have to pay any additional service fees. GTL will become the provider of the jail's inmate communications services effected August 2, 2021, and this change results in no increase to Lake County taxpayers.

The cost of making a domestic call will be \$0.07/minute, down from \$0.15/minute. The cost of remote video-visitation will be \$0.25/minute. Inmates will receive a free telephone call and a free remote video-visit per week, as part of the deal reached with GTL. These costs are among the lowest in the nation for inmate telecommunications.

Sheriff John D. Idleburg added, "I believe it is incredibly important to be fair with everyone we serve. Not only does this include the public we encounter in the community on a day-to-day basis, but it includes the inmate population we are responsible for. Maintaining connections with family and loved ones is critical for inmates preparing to return to their community and this technology will help to maintain those connections without creating undue financial hardship."

###