



MARCH 2021

New Service - Online Access to Plats

Did you know we now offer online access to our Plat Database?

[Click here for detailed information!](#)



COVID-19 Operations Update

The Recorder of Deeds Office is continuing to restrict our in-person services due to COVID-19.

The County Administration Building is open for limited public access. If you MUST drop off documents to be recorded, you may enter the building and proceed to our office on the sixth floor and leave your documents in the Recorder's drop box.



- **Masks are required to be worn while in the County Administration Building.**
- **Please note that all documents must be left in the drop box and that our staff will not be available to personally assist you.**
- **This drop box will be emptied hourly until 3:00pm daily.**
- **Documents dropped off after 3:00pm will not be removed until the next business day.**
- **If you need additional or personalized assistance, feel free to call our office at (847) 377-2575 to make arrangements.**

We strongly encourage you to refrain from visiting the building and instead either mail the documents to us or postpone your business with our office (where possible).

We have staff on duty, "Doing Good Deeds for You" behind the scenes, but we will not be available to assist you in person. Please keep in mind that you may see an increase in the turnaround time on recorded documents.

We have staff answering phones and responding to emails so please contact us for assistance at either... (847) 377-2575 or recorder@lakecountyil.gov

You can visit our website to search records online... <https://lc38.lakecountyil.gov/eSearch>

Our eRecording system will continue as usual. There are no changes made to this service. For more information about our eRecording system please visit... <https://www.lakecountyil.gov/2354>

We appreciate your understanding and cooperation with these changes, as we all navigate these uncharted waters together.

New Phone System

On Friday, January 29th, Lake County switched over to a new phone system. As we continue to learn the ins and outs of this system, we ask for your patience! If you are experiencing delays in your call being answered, feel free to email us with your question at recorder@lakecountyil.gov and we will promptly answer your question.

As always, our staff continually strives to DO GOOD DEEDS FOR YOU!