

Countywide Paratransit Service in Lake County

“Lead Agency” Discussion

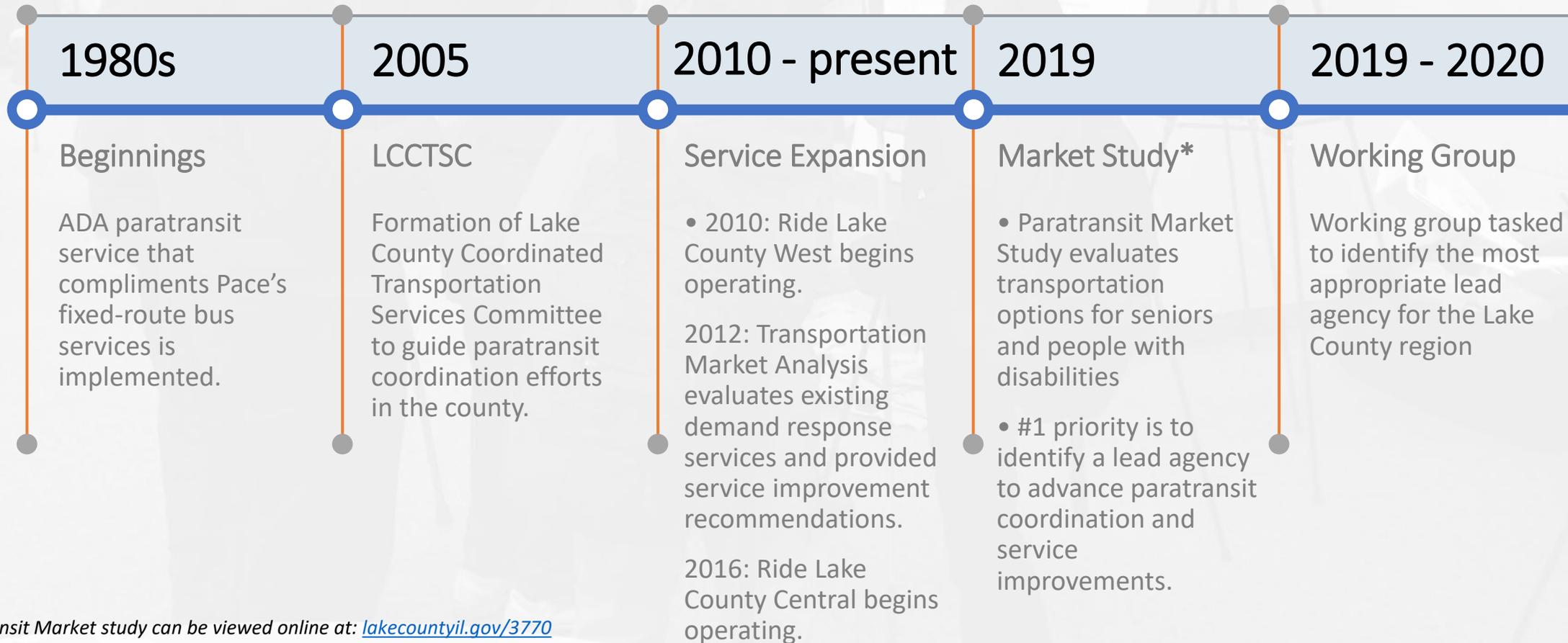
Lead Agency Working Group Meeting, May 13, 2020 1:00 P.M.



Purpose of Today's Meeting

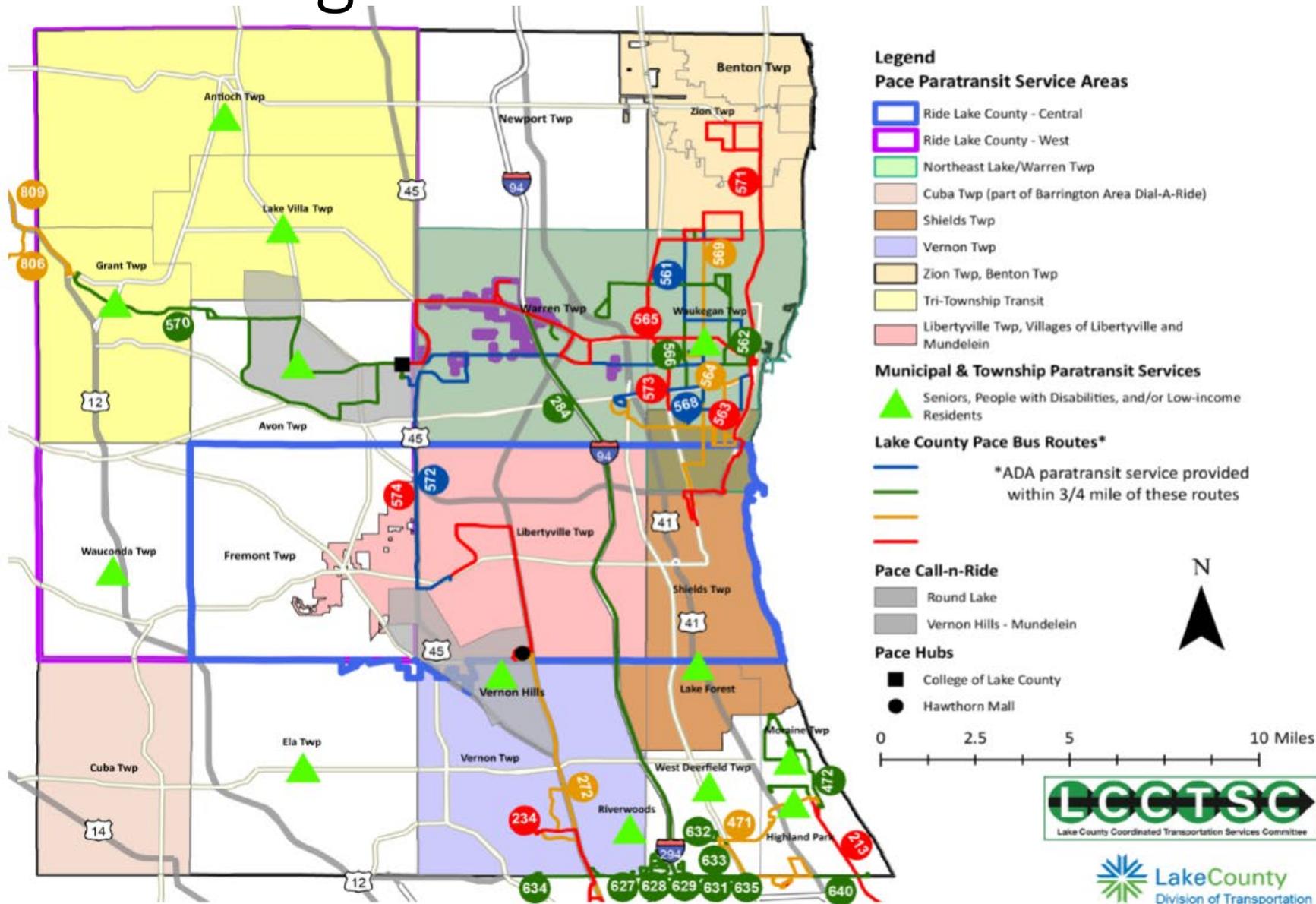
- ✓ Recap background of existing **paratransit services**
- ✓ Discuss **roles and responsibilities** for future countywide service
- ✓ Garner **Working Group's feedback**

History of Paratransit in Lake County



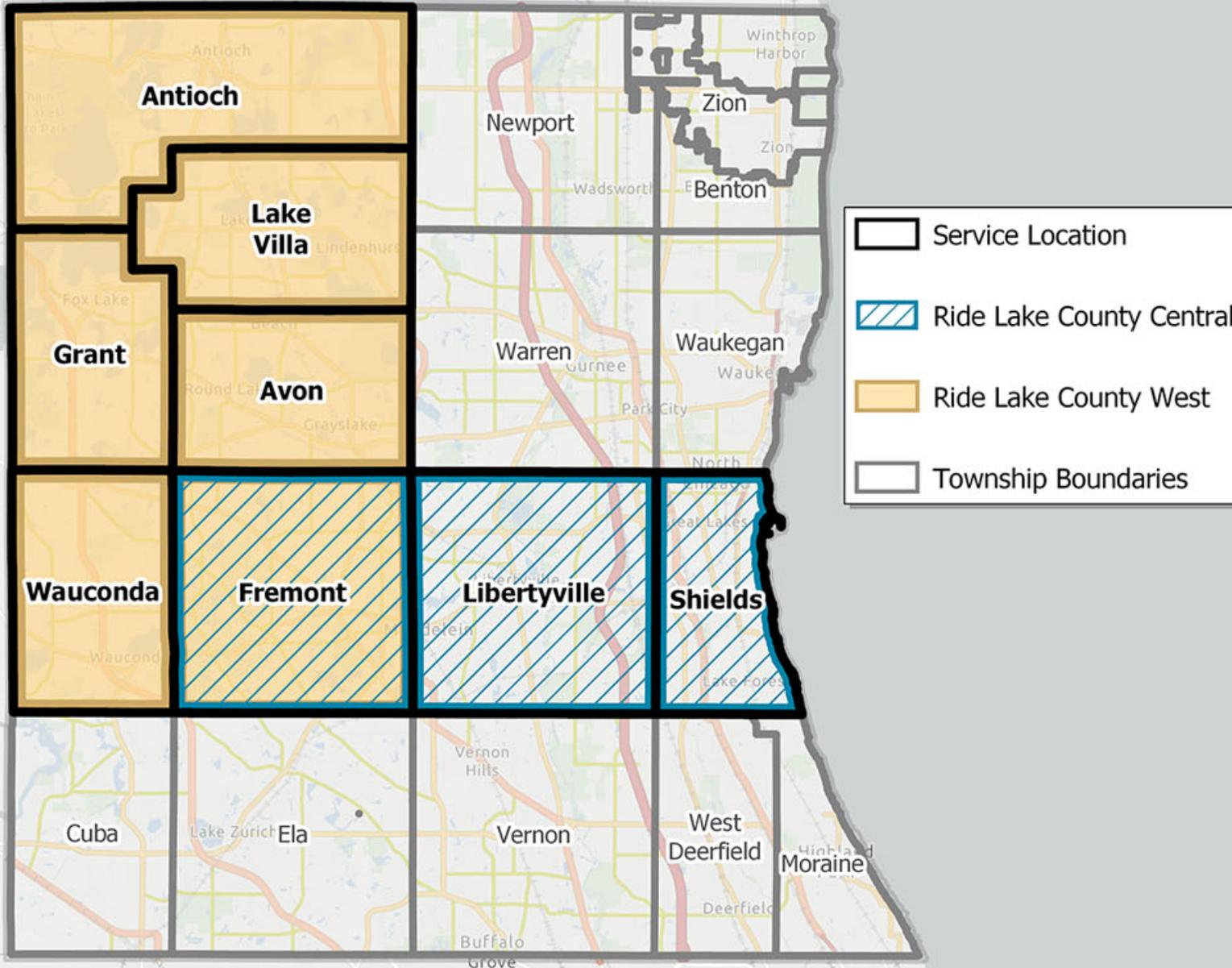
*Paratransit Market study can be viewed online at: lakecountyil.gov/3770

Existing Paratransit & Local Bus Services



- 41 non-fixed route options
 - 5 Pace Dial-A-Ride services
 - 2 coordinated Dial-A-Ride services
 - 14 township/municipality bus/van services
 - 13 township/municipality taxi subsidy programs
 - At least 7 human service agency programs
- At least \$3.6 million spent annually
- One-way cost per trip ranges from < \$10 to \$40
- Fares range from free or donation to \$3 one-way

Ride Lake County Breakdown



Ride Lake County

- Two separate services – Ride Lake County Central and Ride Lake County West
- Both use Pace curb-to-curb dial-a-ride
- Ride Lake County Central and Ride Lake County West have different administrative structures.
- Pace and LCDOT perform admin tasks like mobility management, billing, and invoicing.
- Lake County coordinates federal grants, generates ridership reports, ridership forecasting, and staffs Ride Lake County committees

Market Study Recommendations

Governance Changes

- Establish working group to identify the appropriate lead agency
- Dissolve LCCTSC
- Create Ride Lake County Committee

Mobility Management

- Centralized Trip Information/Planning
- Marketing Program
- Mobility Manager for Lake County Region

Service Strategies

- Short-term strategies (7 strategies, 1-3 years)
- Mid-term strategies (14 strategies, 4-6 years)
- Long-term strategies (1 strategy, 7-10 years)

Market Study Recommendations Con't

- Mobility Management/Service Strategy Timeline*

Strategy	Phase	Timeline
Late Night Employment Pilot	Phase I	Short
	Phase II	Mid
	Phase III	Mid
RideLakeCounty Expansion (Expansion of Countywide Paratransit)	Phase I (Vernon Hills/Vernon Twp.)	Short
	Phase II (Waukegan Twp., Lake Forest, North Chicago)	Mid
	Phase III (Warren Twp.)	Mid
	Phase IV (Coordinate RLCW & RLCC)	Mid
	Phase V (Countywide)	Long
TNC/Taxi Pilot	Phase I	Short
	Phase II	Short
Enhanced On Demand Services	Round Lake	Mid
	Vernon Hills/ Mundelein	Mid
Flexible Transit Services	Antioch to Gurnee Mills	Mid
	Green Bay Road to Lake Bluff	Mid
	Town Line Road to Hawthorn Mall	Mid
	Lake Cook Road to Wheeling	Mid
Vanpool First/Last Mile Access to Transit		Short
TNC First/ Last Mile Service		Mid
TNC Paratransit Service	Supplementing current service	Mid
Centralized Transportation Information	Consolidated One Call-One Click Center	Mid
Mobility Manager(s)	Support for entire Lake County Region	Short
Countywide Marketing Campaign		Short

*Chapter 12 – Implementation Plan of the Paratransit Market study (lakecountyil.gov/3770)

What We Like From Other Counties

Administrative

- County as an executive sponsor
 - County sponsors select services
 - IGAs between County and Pace for these services
- Locals sponsor their local trips
 - IGAs between Pace and locals
 - Administered between locals and Pace
- Pace performs mobility management
 - Ridership guides/marketing materials

Financial

- Multiple layers of funding
 - More sustainable
- Standardized fare structure
 - Local share based on trips or per capita
- Pace's legacy funding rolled into larger service model
 - Distributed equitably across service region
- Pace fully funds call center



Proposed Administrative Structure

 Lake County
Executive Sponsor

 pace
Service Provider/Mobility Manager

Executive Committee*

County Administrator's Office
Clerk of the Circuit Court
Health Department
Division of Transportation
Job Center
Veterans Assistance

Ride Lake County Committee**

Pace
RTA
Lake County
Local Sponsors (Townships, Municipalities,
Private Business, Others)

* The Lake County Executive Committee represents interests of Lake County Government (listed agencies are currently only for illustration purposes)

** The Ride Lake County Committee includes cost participating members of the countywide Ride Lake County Program

Proposed Roles and Responsibilities



Executive Sponsor

- Assist with recruiting/vetting local sponsors
- Serve as a political change agent
- Manage Pace agreement for County sponsored services
- Establish Executive Committee to oversee Lake County government service(s)



Service Provider/Mobility Manager

- Manage sponsor agreements, billing and coordinate federal grants
- Conduct analysis to improve service and efficiencies
- Operate service and call center
- Mobility Manager (ridership reports & forecasting, resident inquiries, staff local committees)

Local Sponsors

- Register local riders
- Address resident inquires
- Cost participation
- Pace service agreement

Ride Lake County Committee

- Advance paratransit coordination and service improvements
- Define Service Area/Destinations
- Set Sponsorship levels

Next Steps – Structure and Roles

- ✓ Pace Leadership **Concurrence**
- ✓ Working Group **Recommendation**
- ✓ County Board **Approval**

Transition Timeline

2020-2021

- Continue Ride Lake County service
- Local sponsor letters of intent
- Determine service area
- Pace prepares estimate of service cost

2021

- Continue local sponsor outreach meetings
- Pace local sponsor service agreements
- Pilot programs ends

2022

- Beginning of new Countywide service



Discussion and Feedback