

Lake County Workforce Development Board
Operations Committee
Regular Meeting Agenda
Monday, June 8, 2020 at 9:00 AM

Zoom: <https://zoom.us/j/98654509889?pwd=VVdWUIZKQIE3Y1g3MURNUC92OTFnZz09>

- I. Call to Order**..... Laura Crivlare, Committee Chair

- II. Consent Agenda**
 - 1. Approve the Operations Committee Meeting Minutes – February 10, 2020 [Attachment A.1](#)

 - 2. Approve the PY20 Job Center of Lake County MOU and Operating Budget for July 2020 – June 2021 [Attachment A.2](#)

- III. Public Comment**

- IV. Chairwoman’s Report**..... Laura Crivlare

- V. New Business**
 - 1. [Job Center of Lake County Application for One-Stop Certification](#)
 - 2. Job Center reopening

- VI. Updates and Information**
 - 1. One Stop Operator:
 - a. [Job Center of Lake County Quarter Activity Report](#): January 2020 to March 2020 (pre-coronavirus)
 - b. [Customer Service Satisfaction Survey](#): February 2020 - March 2020
 - c. [Lake County Workforce Development Success Newsletter](#)
 - 2. Virtual Services Update
 - 3. Regional One-Stop Operator and Customer Service Work

- VII. Upcoming Board & Committee Meetings**
 - 1. Workforce Development Board Meeting – June 25, 2020 at 8:00am
 - 2. Operations Committee Meeting – August 10, 2020 at 9:00am

- VIII. Adjournment**