



Ride in Kane Program

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Lake County Lead Agency Working Group
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RIDE IN KANE PROGRAM

Ride in Kane was established in 2008 by the Kane County Paratransit Coordinating Council (KCPCC) to coordinate existing dial a ride services operating independently throughout the county.

The program is a partnership of

- **Kane County** – provides sponsor subsidy to all sponsors
- **The Association for Individual Development** - grantee of FTA funds
- **Local sponsors** - provides local match for services
- **Pace** – local service provider

SPONSORS



RIDE IN KANE PROGRAM

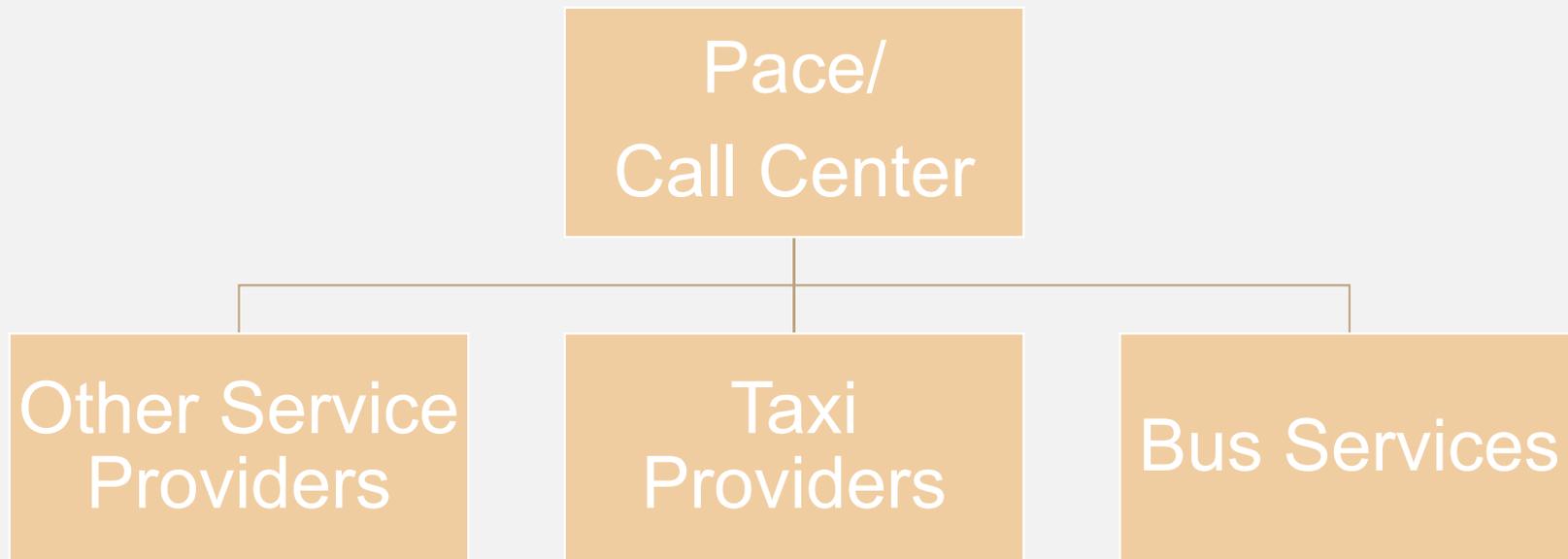


The program uses small buses, minivans and taxis to provide access to daily needs, especially medical, work and human services.

24 hours a day - 365 days a year

Ride in Kane provides curb to curb service to locations throughout Kane County and surrounding areas. The service is for eligible registered riders based upon local sponsor and funding source requirements and are limited to Seniors over age 65 and persons with disabilities.

CENTRALIZED CALL CENTER MODEL



- Centralized dispatch of taxis, lift-equipped buses, and vans for demand-response, curb-to-curb transportation
- More cost effective to operate than fixed route in rural and low density suburban areas
- Designed to:
 - Increase trip economy and collaboration opportunities
 - Enhance service hours and destination flexibility
 - Offer riders subsidies to enhance affordability

SERVICE COMPONENTS

Eligibility: Determined by sponsoring entity for their clientele.

Registration: Sponsors register clients by completing a standardized form and submitting to Pace via a special Ride in Kane email address. Pace performs all system data entry.

Reservation Hours: 6:00 a.m. to 6:00 p.m., Sat. Sun. Reservations received from clients and sponsors via 800 telephone number. Partners may also email.

Trip Guarantee Policy: 7 day to 1 day advance reservations guaranteed. Same day request as available, minimum 4 hour notice.

Standardized Fare Structure (as determined by sponsors): (1) \$4.00 for first 10 miles, then \$1.50 per mile thereafter, (2) \$4.00 flat fare, and (3) free.

Geographic Service Area: Trip origin within Kane County and or adjacent areas to designated areas as approved by sponsors.

FUNDING

Started with Job Access Reverse Commute (JARC) – 5316

To provide funding for local transportation programs that offer access to jobs and job related activities and for reverse commute services for low income individuals who may live in the city core and work in suburban locations.

New Freedom Initiative (NFI) – 5317

To encourage services and facility improvements to address the transportation needs of persons with disabilities (including seniors) that go beyond those required by the Americans with Disabilities Act.

Good fit for call center start up funding

Currently using JARC and Enhanced Mobility of Seniors and Individuals with Disabilities – 5310

The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

RIDE DATA

Year	2018	2019 (Aug)
Trip Count Total	87,727	59,580
Trip Count/Month Avg	7,311	7,448
Trip Mileage Total	444,522	290,349
Trip Mileage/Month Avg	37,043	36,294
Gross Cost/Trip	\$31.13	\$32.74 (June)
Sponsor Cost/Trip	\$14.91	\$15.72 (June)

Kane Rider's Guide

Sponsors

Meetings & Notices

Report and Toolkit

Home



Ride in Kane

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Batavia Township
City of Batavia
[Rider's Guide](#)

Eligibility

Senior citizens and disabled individuals that reside within Batavia City/Batavia Township boundaries.

Contact: Jennifer Fox - Utilities Division

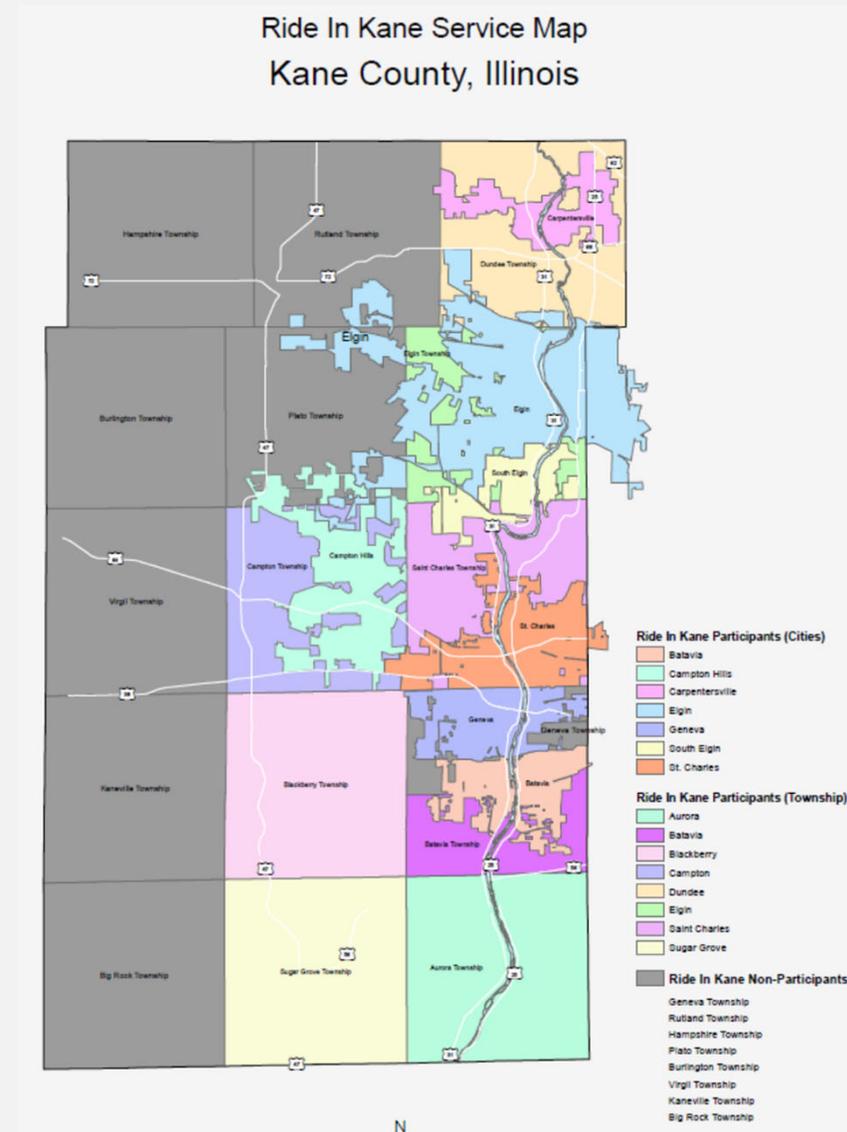
Days / Time: Monday - Friday / 8:00am - 5:00pm

Phone: 630.454.2020

Link to website(s): www.bataviatownship.com; www.cityofbatavia.net

COUNTY COVERAGE

- No coverage western townships
- Only those areas where sponsors are located
- Townships have to come up with the local match



CONTINUING EFFORTS

- Invite new sponsors to participate in program.
- Submit new applications to RTA to continue 5310 federal grant funding for services.
- Continue advocacy efforts to secure sustaining funds (replace federal funds with Pace/public transit revenues)
- Secure regional and legislative support as needed for long-term funding solutions for RIK transit services.

THANK YOU

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