

# Lake County Sheriff's Office

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Date: October 31, 2019



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**John D. Idleburg**  
Sheriff

## MEDIA RELEASE

### Lake County Sheriff's Office Joins Neighbors App by Ring

The Lake County Sheriff's Office is pleased to announce a new partnership with Ring to help protect the Lake County Community. This month, Sheriff John Idleburg authorized an agreement with Ring, which will assist sheriff's deputies and detectives solve crime with the community's assistance.

This partnership will not allow unapproved access to any videos recorded by the community's ring device. Nor does it allow sheriff's staff to see who owns a Ring device. Sheriff's personnel will never be able to see a 'live-view' from the community's Ring devices. Instead, when sheriff's staff believe a crime may have been captured on a Ring device, sheriff's personnel can send a message to members of the community in a specific geographical region via the Neighbors App by Ring. Then, the community can determine if their device captured anything relevant. Camera owners have the choice to share the video directly with the Sheriff's Office, or they can decline the request. Ring customers also have the option to decline receiving messages from the Sheriff's Office.

This partnership will aid criminal investigators in capturing actual criminal acts being committed, the faces of suspects involved in a criminal acts, or vehicles used to commit a crime. Additionally, it gives the sheriff's office and the community another platform to be able to have back-and-forth dialogue.

Sheriff John Idleburg said, "Anytime we can utilize a new platform to communicate and work with the community on solving crimes, it's a win for everyone. Video technology is everywhere and can be extremely useful in holding thieves and other criminals accountable for victimizing others. We are excited to work with Ring and our residents on the Neighbors App on this non-intrusive collaborative approach to helping solve crime."

The Neighbors App is available for free on iOS, Android and FireOS devices and residents can click here to download: <https://shop.ring.com/pages/neighbors>

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