



Department of Public Works

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Drinking Water Notice Discolored Water in Brooks Farm Water System

SERVICE AREA AFFECTED:

Brooks Farm Subdivision (Prairie Point)

Please Note: Brooks Farm water is safe for drinking and the current bacteriological and iron levels are within EPA's guidelines for safe drinking water.

What Happened?

The Brooks Farm water system is supplied by well water which contains naturally occurring iron. The existing iron removal treatment system failed in March and has been turned off. This led to an increase in the iron concentration in the water supply. Since the iron removal system failure, we have had some water quality complaints from our customers in the Brooks Farm (Prairie Pointe) subdivision. Though not harmful, the iron discolors the water and is aesthetically unpleasant.

What is Being Done?

We are currently feeding a polyphosphate solution to reduce the iron concentration and working with a vendor to make repairs to the iron removal system as soon as possible. In addition, staff is flushing the water mains to remove the iron buildup.

What Should I Do?

- We believe that the water system is back to normal operating conditions. However, if you encounter water discoloration, flush your taps until the water is cleared.
- If the water does not clear in a few hours, or if there is also a significant loss of pressure, call the Public Works Department (847-377-7500)
- To help the Public Works Department monitor these events, customers can call and report a dirty water event as soon as they notice the discoloration.

We do apologize for any inconvenience this may have created. For more information, please contact Austin McFarlane via Phone: 847.377.7500, Email: publicworks@lakecountyl.gov, or Mail: Lake County Public Works 650 W. Winchester Rd. Libertyville, IL 60048

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