

# ServicePoint Referral Network

## Selecting a Healthcare Provider

The following questions and resources may be helpful to assist navigating your client to the best healthcare resource for them.

### **Question #1: What is your health insurance?**

- If the client has Medicaid, proceed to **Question #2**.
- If the client has Medicare, private insurance or is uninsured, proceed to **Question #3**.

### **Question #2: What is your Medicaid managed care organization? Assigned Primary Care Provider?**

- If the client does not have a managed care organization, they can sign up and select a PCP at <https://enrollhfs.illinois.gov/enroll>.
- If the client does not know their PCP or wishes to inquire about changing their PCP, they can call 877-912-8880.

### **Question #3: Do you have a preferred location?**

- Go to the Lake County Health Department's "Find a Clinic" feature on their website at <https://goo.gl/UGy8VT>.

