You can now log into the IT ChangeGear Portal to
- **Request IT Help**
- **Review your Open Requests**
- **Check the Knowledge Base!**
- **View Alerts and Announcements**

Follow these instructions to set up your account:

Click this link to go to the ChangeGear Portal.
https://lakecounty.changegearcloud.com/Web2/CGClient/SSP/Index.aspx

When prompted for Username and Password, click on the "I forgot my password" link.

This will prompt you to enter your Lake County email address and click submit.

You will be sent a password at your Lake County email address.

To change your password – Check out the Knowledge Base! There is an article on "How to change your ChangeGear password".

For any questions, please contact the Service Desk at x2888.