LAKE COUNTY MENTAL HEALTH COALITION
Start where you are. Use what you have. Do what you can.

WHO IS THE MENTAL HEALTH COALITION?

- A community-based initiative made up of a diverse group of stakeholders representing government, healthcare, housing and public safety
- Committed to advancing community-level change through collaborative efforts, such as enhanced system-wide data sharing, coordination, and collaboration in order to better leverage existing limited resources and maximize the impact
- Launched by the Lake County Board in 2016

THE PROBLEM

Lake County, along with our nation and local communities, is facing a mental health crisis that affects the individual, families, friends, neighbors, veterans, employers, schools, hospitals, the criminal justice system, and more.

People with severe mental health illnesses often end up in one of three places: emergency rooms, homeless, or jail.

This means people are not getting the treatment they need, and ER visits and incarceration are very expensive options. There are many programs in Lake County providing mental, emotional, and behavioral (MEB) health services, but often this work is fragmented and done in silos. By working together and sharing data, we can improve the continuum of care for this vulnerable population. **They need access to timely, appropriate care.**

THREE MAIN GOALS

Understand the Problem: Actively collect, share, and review data sets to understand the prevalence of MEB health illness, the breadth of existing services, and where gaps exist in Lake County.

Strengthen/Connect Services: Align services with the needs, at the appropriate level and optimal time by sharing data among currently fragmented and siloed services.

Build a Continuum of Care: Address the factors in a community that contribute to the risk of MEB health illness/crisis, minimize the risk, and support, expand, and enhance management strategies.

RESULTS OF DATA SHARING

CARE COORDINATION
Systematic tracking and case management of patients can support improved behavioral health outcomes

CLINICIAN SATISFACTION
Automation reduces time spent on tasks (i.e. phone calls versus timely ADT messaging)

DECREASED COST
Early intervention and less acute cases from consistent coordinated care

HIGHER QUALITY DATA
Coordinated systems surface data to make decisions on behalf of individuals with behavioral health needs

IMPROVED ACCESSIBILITY & SERVICES
Communities with provider shortages gain access to in-demand specialists

IMPROVED EXPERIENCE OF CARE
Improve patient satisfaction by reducing wait times and reduce attrition to the system

JAIL DIVERSION
A coordinated system of care can align individuals with their needs earlier and avoid legal and criminal events

STAGES OF DATA SHARING

STAGE 1 — Data sharing pilot project and data governance launch (we are here)

STAGE 2 — Organizations submit aggregated data metrics to a central repository

STAGE 3 — Organizations submit participant level data to a central repository

SUPPORTING PROCESSES

The work to support, design, and build all three stages starts at the same time.
The design elements of future changes are dependent on decisions and work in previous stages.

MENTAL HEALTH COALITION GO FIRST STRATEGIES (2018)

lakecountyil.gov/mentalhealthcoalition

		OUTCOMES	QUESTIONS TO ANSWER
1	Implement a Data Sharing Pilot Project	Initial report/visualization/dashboard of key aggregated data and lessons learned	• What data is needed to answer what questions? • What does data governance look like? • What technical systems and applications will be used?
2	Develop and Mobilize on Data Governance Structures and Activities	Established data governance groups, data governance for the pilot project, and signed MOUs	What are the rules, processes, and procedures to share data that would be included in MOUs, agreements and general releases of information forms?
3	Formalize Change Management Structures	Invested stakeholders and buy-in; ultimately leading to a successful pilot project	How do we develop and formalize processes to identify, understand, document, and respond to sponsor and stakeholder needs?
4	Engage with Medicaid Managed Care (MCO) Organizations	Establish partnerships with Medicaid/MCOs to access and share Medicaid participant level claims data	How do we partner with Medicaid MCOs to get claims data so we can utilize a person-centric approach to services and address the full continuum of care needs?
5	Identify Knowledge Opportunities for Behavioral Health Providers	Behavioral health providers will be aware of and engaged in additional learning opportunities	Can we learn from other providers so that we are utilizing clinical and operational best practices, such as use of electronic systems, data collection/sharing, analysis and reporting?
6	Support Expanding the Behavioral Health Services Continuum	Collaboration established with the MCOs to plan and develop strategies to expand both support and crisis services	How do we develop strategies to expand person-centered support and crisis services that meet the needs of the Lake County community?
7	Influence Federal and State Laws that can support the active sharing of information to coordinate care while also safeguarding privacy	Collaboration with health associations to jointly develop proposed language changes to 740 ILCS 110 and strategies to engage lawmakers	How do we amend laws to support the active sharing of information to coordinate care while also safeguarding privacy?
8	Explore potential funding mechanisms to establish a sustainable data sharing program	Compilation of funding possibilities	• How does the Coalition leverage potential funding mechanisms to build on investments already made? • How do others fund their programs?

PROGRAM HIGHLIGHTS*:

"A Way Out"
• A program where people can get connected to treatment resources regardless of insurance enrollment or ability to pay and without fear of arrest or prosecution
• 269 Participants (as of 12/31/17)

Countywide Crisis Intervention Team Training
• 126 dispatchers, highway patrol, court security and correctional officers trained

Lake County Health Department Services
• New System of Care grant funding to support eight providers for youth

Mental Health Service Finder
• 30+ Lake County mental/behavioral health/ workforce agencies access the Service Point Referral Network

Naloxone (Opioid Reversal Drug)
• Law enforcement agencies administering Naloxone, which is used to reverse opioid intoxication or overdose
• 245 saves since inception

Youth Mental Health First Aid Training
• 342 trained (as of 2/23/2018) to identify and support adolescents (12-18 years old) at risk or displaying warning signs of mental health/substance use problems or mental health crisis

Trauma Informed Care
• 380 persons trained to understand, recognize, and respond to persons affected by trauma

*There are other programs across the county. Through this project, this list will be updated.

LakeCounty