

SUMMARY

2008 Community Forums:

- Six forums w/open houses; focus group format (Feb/March)
- 267 residents attended
- 126 written & digital survey responses

2013 Community Forums:

- Five forums w/open houses; group discussion w/clickers (Feb/March)
- 198 residents attended
- 382 responses to budget calculator (prioritization of goals)

2016-2017 Input

Telephone Town Hall

- 106,819 calls placed
- 8,452 participants
- Approximately 175 residents participated for the entire length of the first town hall
- Approximately 225 participants participated for the entire length of the second town hall

NIU Survey

- NIU used a sample of 2,000 residents that they are contacting via mail, telephone, and email. (The 2,000 includes: 1,000 random sample, 500 Latino sample, 500 African American sample).
- NIU originally estimated receiving 1,000 completed questionnaires. They need 800 to do a statistically valid analysis.

Leaders Roundtables

- Four roundtables were hosted throughout the county
- 84 community leaders attended

Digital Online Citizen Input

- Community Voice website forum (44 participants and 27 ideas generated)
- Email and Social Media Comments: 10 submissions

Spanish Outreach

- Spanish simulcast of our first telephone town hall
- Webpage/online form in Spanish: nine submissions
- Designated Spanish Facebook post on social media: five comments

SUMMARY

Telephone Town Hall

- The issue of property taxes was the primary concern voiced by residents (survey results, voicemails, screener notes, live callers)
- Transportation/congestion, mental health and public safety were also priorities

Out of 461 residents polled:

- 62% of residents felt the most important issue facing Lake County is property taxes
- 11% felt the most important issue facing Lake County is transportation/traffic congestion
- 11% felt the most important issue facing Lake County is health and human services
- 9% felt the most important issue facing Lake County is crime and public safety
- 7% felt the most important issue facing Lake County is the local economy

When asked, "Which of the following priorities would you want Lake County to continue to pay for if state funding is cut, even if it means relying more on your property taxes? (526 responses)

- 40% of respondents said public safety
- 24% of respondents said investing in transportation infrastructure
- 23% of respondents said health department services
- 7% of respondents said investments in technology
- 6% of respondents said court services

Out of 353 residents polled:

- 34% said traffic congestion was the most important transportation priority
- 24% said the quality of roads was the most important transportation priority
- 15% said public transit was the most important transportation priority
- 27% said all of the above

Leaders Roundtables

- Top themes included: transportation and transit, mental health, economic development, and shared services

Digital Online Citizen Input

- Transportation and traffic congestion were the top issues from our Community Voice forum
- Out of 27 ideas presented by residents, eight of them were related to transportation
- Nearly all of the submitted emails and social media comments were related to property taxes or transportation concerns

Spanish Outreach

- We received extremely limited input (nine form submissions), but property taxes, transportation, and health services were the top themes